



INSTALLATION POLICY

In accordance with manufacturer's instructions it is recommended or required that all gas stoves, inserts and fireplaces be installed by a factory authorized dealership. Improper installations, adjustments and alterations may cause injury or property damage and can void your warranty.

We have factory authorized technicians and licensed gas fitters on our staff to install and service the products we sell. We highly recommend you use our services to assure a safe and factory compliant installation. We provide free site visits and proposals to run gas lines and or set and vent our products.

We warranty the products we sell as per manufacturer's coverage. If the homeowner or contractor chooses to install the appliance, neither The Woodburners Two nor the manufacturer are responsible for the unit malfunctioning or causing injury or property damage due to improper installation.

If we did not install the stove, insert or fireplace, we charge a minimum consultation fee of 295.00 to try and troubleshoot a product that is not functioning properly. This does not include any labor. If our findings conclude that the problem is due to a manufacturer's defect, you will not be charged the consultation fee, but you will be responsible for the repair. If parts are required, they will be ordered for you. You may choose to make the repairs yourself or pay our service fees to make the repairs.

CUSTOMER

DATE